

Interagency Learning Empowering Champions

A stylized graphic of a human figure in shades of blue and green, positioned on the right side of the slide. The figure is composed of broad, brush-stroke-like shapes, with a circular head, a torso, and limbs. The colors transition from a light blue at the top to a darker blue at the bottom, with a greenish-yellow section on the left side of the torso.

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Director, Learning & Development
ACWA/CCWT

Presentation to the NSW Child Protection and Wellbeing
Interagency Conference
30 November 2011
Sydney

Keep Them Safe - A Shared Approach to Child Wellbeing

Change Management: Facilitated Learning Circles Project

- **For NSW Department of Premier & Cabinet**

Purpose:

- **Further enhance key KTS practices currently being implemented across NSW**
- **Ensure that outcomes for families are effective and consistent across the sector**

Key Practices / Topics

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- 1. Information Exchange**
- 2. Engaging Children, Young People & Families**
- 3. Collaboration Practice & Integrated Case Management**

KTS Change Management Plan: Creating an Ideal Child Wellbeing Culture (Bendelta, 2010)

Role Modelling /
Champions

Professional
Development



Enablement

Communications



Facilitated Learning Circles

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Bronwen Elliott
Melissa Curreton

DPC KTS Unit
RPMs

Local Facilitators

Participants

Communities

Organisations

Participants

Facilitators

Learning Circle Delivery

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- **July 2011-June 2012**
- **117 facilitators**
- **330 x 3 hour sessions**
- **Approx. 2200 participants**
- **Wide range of services**
- **Across NSW**

Initial Feedback

- **Content relevant to role in most or all aspects**
- **Learning environments good**
- **Impact on practice**
- **Facilitated conversation style of presentation better than traditional training for increased understanding**

Some Comments

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- **“Lots of discussion & sharing of experiences”** (Illawarra)
- **“Better understanding of community engagement”** (Dubbo)
- **“Great opportunity to become aware of the range of services available and to meet people involved in them”** (Illawarra)
- **“It’s good to have this conversation with services you work with so that we are all on the same page”** (South East)