

**Keep Them Safe**  
**Western Region**

**2011**

# **Changing the way we do Business in the Western Region**

- 1) Building the capacity of the service system in response to community aspirations.**

**It takes a village to raise a child.**

**Do we build the capacity of the village to do this or build the capacity of the service system to do this?**

# **Changing the way we do Business in the Western Region**

**2) Once the information is shared, exchanged,  
requested or provided – what now?**

# **Changing the way we do Business in the Western Region**

**3) Leadership – What is it and who does it?**

# **It takes a village to raise a child.**

**Do we build the capacity of the village to do this or build the capacity of the service system to do this?**

- **Local Governance - What is that? KTS Community Forums discussing the following issues in the local context?**
  - **Suite of Accountabilities for the community – What are they and who is really accountable?**
- **Who are the key stakeholders?**
  - **How do we connect them in meaningful dialogue and action?**
  - **How do we achieve consensus of protocols and practicalities and how do these two concepts coexist?**
  - **Outreach and Distance – service providers that don't live in the community and travel 4 hours for a 1 hour meeting.**
  - **How do we get past the tick in the box silo mentality?**
- **A role for Local Government?**
  - **Community Strategic Plan and consultation identifying suite of accountabilities ie community aspirations.**
  - **Interagency Coordination.**
- **Community Working Parties**
  - **Community Aspirations for Aboriginal Families**

**Information is shared, exchanged,  
requested or provided.**

**What now?**

• A work in progress, communities have told us we know we were better at protecting information than protecting our children.

**BUT.....**

- **Trust**
- **Goodwill**
- **Self-protection**
- **Territorial**
- **Silo - who and what do I tell.**
- **Actions from Talk**

**The Culture Change Needed**

# Leadership

## What is it and who does it?

### Regional Communication Strategy

- **Leadership Charter – State Regional Directors in Western Region endorsed the strategy.**
- **Middle Management in Regional Focus Groups**
  - **Service System Integration**
  - **Workforce Capacity and Training**
  - **Engaging Aboriginal People, Communities and Groups.**
  - **Engaging Local Government.**
- **Community Forums – Frontline workers**
  - **Notes recorded up and then down the levels of management – we are all leaders in child protection and wellbeing.**